



## Community Foodbank

### Hayes Community Foodbank Update - 10<sup>th</sup> June 2020

Hayes Community Foodbank was set up in response to the Covid-19 crisis and over the past few months has been supporting many local families. As things progress in the UK, we are now at a point where it would be beneficial to make some changes to the way we operate. These changes are listed below.

#### New e-mail address:

We now have a dedicated Hayes Community Foodbank email address, so any requests will come directly to the foodbank. This email address is monitored by the foodbank lead team members only and all requests are kept in the strictest confidence.

**To request a delivery, please email:** [hayescommunityfoodbank@gmail.com](mailto:hayescommunityfoodbank@gmail.com)

This email address is operational with immediate effect.

**Please let us know in your email:** Name, address, contact number, items required,  
Number of people in household, age of children, dietary requirements

#### Delivery day Changes:

**Our delivery day will now be every Friday (previously Monday and Tuesday).**

To manage this transition, we will be doing **two deliveries on the week beginning 15<sup>th</sup> June.**

These will be on **Monday 15<sup>th</sup> June and Friday 19<sup>th</sup> June.**

We can deliver to you on either the Monday or the Friday, or both days that week.

Please email the address above by 8am on the day you would like a delivery.

**From Friday 19<sup>th</sup> June, we will be delivering every Friday at around 3.30-4pm.**

#### Why is a change necessary?

Over the time we have been operational, the foodbank has developed due to the changing situation and more links with regard to food supplies. We are now working in conjunction with Transform Bromley Borough (TBB) Food Partnership and therefore, have access to food distributed by FareShare. Food, some of which is fresh, is collected from the FareShare hub every Thursday evening. Changing our delivery day to Fridays, ensures that it gets to you while it is still at its best.

If you do have any specific items that you require from the list attached, please let us know when you email us with your request. It is helpful for our team of packers to know what your likes or dislikes are and most importantly, if there are any dietary requirements or allergies –

- For example, some of the food we stock contains nuts. Do not be shy in telling us what you want, it helps us to give you a selection that we know you will use and enjoy.

Stay safe and do not hesitate to contact us.

Hayes Community Foodbank