



25th April 2022

Dear Parents/Carers,

We are writing to inform you of a new parent app available to you. As a school, we are required to use a pupil management system to collate information on your child. This includes anything from attendance records to parental contact details.

In December 2021 we migrated to a new pupil management system called Arbor. As part of this package, we are pleased to be able to offer you the Arbor Parent App. This will allow you to log in and check or amend certain details you have previously communicated to us, it could be you have a new mobile number, or you wish to change your GP surgery.

As we increase our usage of the new system, more features will become available. In the first instance, we are providing you access to the Parent App with a view to you reviewing details on your child's profile.

We would be grateful if you could review the following information on your child's profile:

- Ethnicity
- Religion
- Language
- Home Address
- Family, Guardians & Contacts (you can only amend and view your own details)
- Dietary Requirements
- Medical
- Consents (please review consents as some of these have changed)

We have attached instructions on how to access the Arbor Parent App.

Please note that you must register via the website link first; prior to logging into the parent app. You are able to download the app from Apple App Store and Google Play.

Kind Regards

Admin Team
The Spring Partnership Trust